


Instructions to complete the new Volunteer background check:



Order Instructions for Reindancer TRC

1. Go to <https://mycb.castlebranch.com/>
2. In the upper right hand corner, enter the Package Code that is below.

Package Code **RY32bg**: Background Check

About

About CastleBranch

Reindancer TRC has partnered with CastleBranch, one of the top ten background check and compliance management companies in the nation to provide you a secure account to manage your time sensitive school and clinical requirements. After you complete the order process and create your account, you can log in to your account to monitor your order status, view your results, respond to alerts, and complete your requirements.

You will return to your account by logging into castlebranch.com and entering your username (email used during order placement) and your secure password.

Order Summary

Payment Information

Your payment options include Visa, Mastercard, Discover, Debit, electronic check and money orders. Note: Use of electronic check or money order will delay order processing until payment is received.

Accessing Your Account

To access your account, log in using the email address you provided and the password you created during order placement. Your administrator will have their own secure portal to view your compliance status and results.

Contact Us

For additional assistance, please contact the Service Desk at 888-723-4263 or visit <https://mycb.castlebranch.com/help> for further information.

Upon successful completion of this \$10.00 background check, you will be able to become a scheduled volunteer at Reindancer, as well as be awarded one annual membership to our General Membership (a \$20.00 value!). We are looking forward to seeing you become a valued member of the Reindancer community! Thank you for your support. We can continue to help horses help people because of you!